



BETA Risk Consulting Services

"Our BETA risk professional is incredibly helpful in providing guidance and support in the development of our safety programs. I can see the results of our efforts paying off."





At the heart of patient and employee safety is the development of a resilient safety culture and the infrastructure to sustain it. Long recognized for its development of robust patient safety and employee safety programs and leading-edge risk strategy, **BETA Healthcare Group's Risk Management and Safety team** is partnering with hospitals, health plans and healthcare organizations that are not part of our insurance program in consulting engagements to instill best practices and operationalize strategies to strengthen systems for safety at a foundational level. These efforts contribute to the delivery of safe, high-quality care, positive patient experiences and a workplace environment in which employees can thrive.

Innovators in Healthcare Safety, Partners in Solutions

With over 45 years of managing risk through expertise, BETA Healthcare Group, with its sole focus on the healthcare space, occupies a unique position in offering risk consulting services. We have a pulse on not only risk and exposure, but also developments across the healthcare continuum. Our long-standing relationships and partnerships with experts and industry associations keep us at the nexus of safety and nimble in delivering creative, innovative and leading-edge solutions.

Our Focus is Healthcare

We have established ourselves at the forefront of protecting patients and the healthcare workforce through the expansion of our BETA HEART® communication and resolution program.

The Centers for Medicare and Medicaid Services' (CMS) Patient Safety Structural Measure (PSSM) now published in the Federal Register requires hospitals to attest

that they have implemented strategies to strengthen systems for safety including implementation of a communication and resolution program (CRP). BETA's Risk Consulting Services and program offerings including BETA HEART are well-aligned to the five complementary domains of the PSSM and are available to BETA members and hospitals, health systems and healthcare organizations that are not part of BETA's insurance program.



BETA occupies a unique position given its expertise in both risk and healthcare and is nimble in delivering creative, innovative and leading-edge solutions.



Our Team

BETA's risk management and safety consultants are seasoned individuals with a wealth of experience in their area of expertise and are highly respected consultants in the industry. Many on the team have come to BETA from careers in hospitals and healthcare organizations and are attuned to emerging risk and trends in both patient and employee safety, bringing a unique perspective and skillset to the organizations we partner with. In addition, with many registered nurses and clinicians on the team, we possess an exceptional ability to relate to and understand the operations of a healthcare organization. Our consultants can create custom presentations on risk and safety topics and work alongside an organization's team to build upon their own initiatives and programs, and their ability to coach, mentor and lend expertise to operationalize safety precepts and train to the concepts is unparalleled in the industry.



Patient Safety Services

RISK ASSESSMENTS

Risk Management/Patient Safety Program

Emergency Medicine

Intensive Care Unit

Perinatal Services

Perioperative Services

Behavioral Health

Clinics and Medical Offices

Employment Practices

Aging Services

CUSTOMIZABLE PROGRAMS AND TRAINING

BETA HEART® Communication and Resolution Program, BETA HEART Modules

Cognitive Interviewing Training

Empathic Communication Training

Event Analysis applying RCA²

Human Factors and System Design

Culture Assessment and Debrief Methodology

Care for the Caregiver Peer Support Training

Sexual Abuse & Misconduct (SAM)

- Chaperone Training (online)
- Risk Mitigation Tools to Address SAM

Documentation Practices

Informed Consent

TeamSTEPPS

Best Practices in ED

Best Practices in OB

Customizable Programs and Services to meet customer needs

Employee Safety Services

HAZARD IDENTIFICATION AND RISK EVALUATION

Risk Mapping

Injury and Illness Prevention Plan (IIPP)

Hazard and Risk Assessment

Focused Safety Committee Assessment

CUSTOMIZABLE PROGRAMS AND TRAINING

Best Practice Implementation

- Safe Patient Handling and Mobility
- Ergonomics-Office
- Slip, Trip and Fall Prevention
- Sharps Safety
- Fleet Safety and Mobile Ergonomics
- Ergonomics-Manual Lifting and Handling
- Stay-at-Work/Return to Work
- Worker Health and Well-Being
- Workplace Violence Prevention

Heat-Related Illness Prevention Training

Office Workstation Ergonomics Training

Safe Patient Handling & Mobility Training

Sharps Safety Training

Slip, Trip and Fall Prevention Training

Cognitive Interviewing Training

Workplace Violence Prevention and Active Shooter Training

Our Expertise, Your Peace of Mind

BETA recognizes that healthcare organizations have complexities and characteristics that are unlike any other industry and our focus solely on the healthcare industry uniquely qualifies us to deliver expert consulting services focused on an organization's specific needs. Our service offerings are aligned to current guidelines and regulatory requirements, and we are poised to assist organizations with federal and state mandates on the horizon focused on culture and a commitment to implementing strategies and practices to strengthen systems for safety. Not only are we pleased to offer our risk consulting services beyond membership in BETA's insurance program, but we also look forward to advancing quality and safety in healthcare by lending our expertise to carry out safety strategies that will make the difference for patients, their families and employees.

BETA's knowledge and know-how can help organizations jumpstart development of a robust safety culture and build out the infrastructure to sustain it.





About BETA

BETA Healthcare Group (BETA) provides professional liability and workers' compensation coverages to protect hospitals, health centers, clinics, hospices, medical groups, physicians and other healthcare workers.



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For more information on BETA Healthcare Group products and services please visit www.betahg.com.