

BETA*rm

Risk Management Services



At BETA Healthcare Group, our goal is to help ensure that every decision our members make drives a positive outcome for employees, patients and their families.

BETA manages risk through expertise. We take a proactive approach and are committed to helping our members deliver the best patient care and establish safe work environments. Our leading-edge patient and employee safety programs are all aimed at improved safety, risk management, and exposure mitigation.



Risk Management and Safety

In the dynamic healthcare space, you need someone to help you navigate when priorities shift, or new categories of risk emerge. Whether a hospital, health center, clinic, hospice, medical group, or aging services organization, we offer a comprehensive suite of programs and services that make mitigating and managing risk easier and more efficient.

A Team Approach

Our team of risk professionals are savvy, experienced, and expert in their fields. We respond to trends and concerns by partnering with you to assess your risk, and our sustainable patient and employee safety programs and offerings can supplement your own initiatives and promote culture change within your organization.

- Expert consulting services focused on an organization's specific needs.
- Complimentary educational and outreach programs to train and support your staff.
- Tools and resources that you can use to supplement your initiatives and programs.
- Programs designed to help you improve patient and employee safety exposures and reduce costs.

Learning, Sharing and Networking

From our Annual BETA Safety Series educational webinars, to in-person trainings, and the Annual Member Symposium, we offer a host of opportunities for learning, sharing and networking. Members can also participate in initiatives, programs and collaboratives to help make their facilities safer — and certain initiatives provide incentive premium credits.

INCENTIVE PROGRAMS

BETA HEART® Program

Employee Safety & Wellness Program

Quest for Zero: Excellence in ED

Quest for Zero: Excellence in OB

HIGH-RISK COLLABORATIVES FOR ED AND OB

Emergency Medicine Collaborative

Perinatal Safety Collaborative



Initiatives and Programs

Our initiatives and programs deliver a solid foundation of core knowledge, disseminate best practices, and provide tools and resources that will enhance safety culture, improve accountability, and nurture communication and teamwork.

BETA HEART® Program

Aligned with BETA's mission, vision and values, BETA HEART (Healing, Empathy, Accountability, Resolution and Trust) is a holistic approach to responding to and reducing harm in healthcare. The program is a multi-year process of transforming an organization's culture to one of empathy, transparency and safety; a culture that supports healing of both patients and their families and clinician after a harm event; a culture that values learning from adverse events so that the organization can continually improve. Five interconnected domains address:

- Culture of Safety
- Rapid Event Response & Analysis
- Communication & Transparency
- Care for the Caregiver
- Early Resolution

Employee Safety & Wellness Initiative

To help reduce employee injuries, BETA created the Employee Safety & Wellness Initiative (ESWI). This employee safety incentive program addresses common risk areas and introduces comprehensive best practices to tackle common loss cause trends in workers' compensation. Eight domains address and promote best practice strategies designed to keep the workplace safe:

- Ergonomics
- Fleet Safety and Mobile Ergonomics
- Manual Material Handling
- Opioid and Polypharmacy Prescribing
- Return to Work
- Safe Patient Handling
- Slip, Trip and Fall Prevention
- Workplace Violence Prevention

BETA♥HEART
Healing • Empathy • Accountability • Resolution • Trust





Quest for Zero: Excellence in ED and OB

Quest for Zero: Excellence in ED and Quest for Zero: Excellence in OB are patient safety initiatives available to member hospitals and medical groups that target common areas of professional liability in the emergency department and obstetrics, respectively. BETA team members partner with facilities and provide guidance in support for completing components of a two-tier program that once completed, offer premium renewal credits.

Risk Management

Healthcare organizations have complexities and characteristics that are unlike any other industry. Because of the uniqueness of the healthcare environment, we take a customized approach to preventing loss. We work side-by-side with you to assess your risk with onsite risk assessments, One-on-One risk consultation via phone or email, and service plan development.

Risk Assessments

BETA offers members both onsite risk assessments and One-on-One risk consultation via phone or email. For onsite risk assessments, we conduct an in-depth review of your risk management programs, examine loss trends, and take a focused look at your high exposure areas to identify defects and weaknesses within systems and processes. Our customized report will help you take corrective action to prevent, eliminate, or mitigate risks, enhance patient or employee safety, and avoid claims.

Available risk services provided to our members include:

Employee Safety Services

Hazard Identification and Risk Evaluations

- Collect and Evaluate Existing Workplace Hazard Information
- Safety Committee Assessment
- Injury and Illness Prevention Plan
- Physical Hazards Assessment
- Health Hazards Identification
- Written Program Requirements Assessment

Plans, Policy and Program Development

- Just Culture Training
- Safety and Health Program
- Ergonomics and Manual Material Handling
- Safe Patient Handling Program
- Exposure Control Plan
- Slip, Trip and Fall Prevention Program
- Hazard Communication Program
- Heat-Related Illness Prevention
- Workplace Violence Prevention Program

Technical Assistance

- Compliance with Cal-OSHA Policies
- Job Hazard and System or Environmental Analysis

Patient Safety Services

Risk Assessments

- Risk Management/Patient Safety Program
- Emergency Medicine
- Intensive Care Unit
- Perinatal Services
- Perioperative Services
- Clinics and Medical Offices
- Employment Practices
- Aging Services

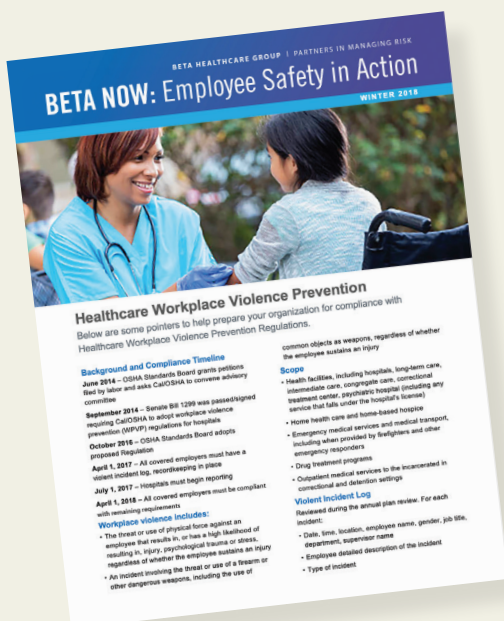
Customizable Programs and Training

- Just Culture Training
- Cognitive Interviewing Training
- Communications Training
- RCA²
- Event Investigation and Analysis
- Human Factors and System Design
- Debrief Methodology
- Care for the Caregiver
- Documentation
- Informed Consent
- TeamSTEPPS

Risk Publications



Provider Insights: Liability and Risk Mitigation Newsletter



BETA NOW: Employee Safety in Action Newsletter

Reinvesting in You

BETA has created funds available to our members to help supplement their patient and employee safety efforts and extend your team's resources and knowledge — with a boost from BETA.

The Risk Management Resource Fund (RMRF)

BETA members who participate in our fully insured liability program can tap into the RMRF, a pool of money set aside to help fund patient safety or risk reduction and reliability improvement activities or to support the training efforts of your team members.

The Emergency Medicine Education Fund (EMEF)

Emergency Medicine providers have access to a fund that supports educational efforts aimed at improving patient safety, providing up to \$500 per physician, advanced practice provider or nurse leader in annual tuition reimbursement.

Peer Review Network Fund

BETA's Peer Review Network is a voluntary program designed to assist with the medical staff peer review process among our member facilities and insureds. While not intended to replace a hospital or medical group's established, ongoing internal peer review process, by taking advantage of outside review experts, it can prove valuable in complex or high profile cases. The fund reimburses up to \$2,500 per policy coverage period to BETARMA and HealthPro members or insureds that utilize the Peer Review Network.

CARE (Commitment, Accountability, Responsibility, Engagement) Program

Eligible members in the workers' compensation program can participate in the CARE Program. The CARE Program is designed to assist your organization in meeting the goals of your Service Plan by distributing funds towards employee safety-directed expenditures.

About BETA

BETA Healthcare Group (BETA) provides professional liability and workers' compensation coverages to protect hospitals, health centers, clinics, hospices, medical groups, physicians and other healthcare workers.



Alamo 925-838-6070

Glendale 818-242-0123

Granite Bay 916-266-6100

San Diego 858-675-7400

For more information on BETA Healthcare Group products and services please visit www.betahg.com.